



For Immediate Release:

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New Permanent Driver Services Facility Opening in East St. Louis on August 3

Temporary facility located at SIUE East St. Louis Center closing July 28

Illinois Secretary of State Jesse White announced his office is opening a new permanent Driver Services facility in East St. Louis on Aug. 3. The new facility at 1468 State Street, Suites 200-300, is approximately 2,100 square feet and features a large parking lot that has recently been resurfaced. The facility will service customers Tuesdays through Saturdays.

"This new permanent facility will help serve the residents of East St. Louis and surrounding communities," said White. "In addition, this facility will also help reduce customer volume at other Driver Services facilities in the region, which will result in improved customer service and efficiency."

White's office has been working with the landlord who, as part of the 5-year lease agreement, is in charge of making necessary modifications to the building. These modifications, standard when opening a Driver Services facility at a new site, are designed to maximize the facility's traffic flow and efficiency.

Secretary White has been offering office services in East St. Louis at the temporary facility located on the SIUE Campus at 601 James R. Thompson Blvd. This temporary facility will close end of business on Wednesday, July 28. Beginning July 29, the equipment will be moved to the new permanent facility at 1468 State Street and installed in preparation for the August 3rd opening.

"I want to thank Southern Illinois University Edwardsville East St. Louis Center for their hospitality and willingness to allow my office to continue providing meaningful officers services on their campus for the people of East St. Louis over the last two years," said White.

In addition, White is reminding customers that his office extended expiration dates for driver's licenses and ID cards until January 1, 2022. As a result, expired documents will remain valid until January 1, 2022 so customers do not need to rush into the facility.

White continues to urge the public to consider using online services when possible instead of visiting a facility due to heavy customer volume. White has greatly expanded online services and encourages the public to visit his office's website at www.cyberdriveillinois.com. Many transactions can be conducted online, including the purchase of license plate stickers, obtaining a duplicate driver's license or ID card, and renewing driver's licenses and ID cards, including Real IDs, for those who are eligible.

As a reminder, the U.S. Department of Homeland Security has extended the federal REAL ID deadline to May 3, 2023.

White's office continues to review ways to further expand online renewals for expired driver's licenses and ID cards to reduce the customer volume visiting facilities.